

TO KNOW OUR PAST IS THE KEY TO OUR FUTURE

DR PETER T J RUMLEY



When I was installed as Master in October 2019 I had some idea what was install for us. Both Bridget and I had the year planned out. Initially, it progressed smoothly enough with visits to the Chapels Royal and Buckingham Palace. And then COVID struck.

None of us could have predicted it. The country closed down. If it was not for the Upper Warden and Renter Warden agreeing to hold off for another year, my time as Master would have ended abruptly. I am truly grateful for them and the Court for allowing me stay on for a consecutive year. Thank you.

Until COVID, I had never heard of Zoom and now it is part of the English language. Through Zoom were able to hold various social events and have had fun doing them. It was the only way the Court could communicate and conduct the Company's business. But, in essence, the Company

was on hold as was the rest of the country. Sharon was on furlough and Adrian manned the fort. We had to travel through difficult and sad times for many, including the loss of jobs and the passing of Liverymen.

Our finances are healthy, and we have new Liverymen coming through. I am pleased we have come through it stronger than ever. And it is all down to your continued support of this ancient Company.

After the day of freedom, the world appeared to be slowly returning to some form of normality. But there is a long way to go. At last, we had our Summer Festival at

Salter's Hall with Tim Knox speaking about the Royal Collection. Even Tim Knox had to be postponed twice, for he was to speak our Mansion House Banquet that could not take place.

We managed the Brigantes event in North Yorkshire and Jailed and Bailed. And there has been a brief flurry of events in my last few weeks as Master. Just as we thought the St Mawes Master's Break was about to happen a fuel crisis hit. Through adversity, almost everyone arrived, and it made for a very special time, particularly as the sun shone on the day that mattered. We even managed the Company Lecture which had some fourteen Masters present and supported fully by the Livery and our Corporate members.

The Company had challenges, but none more so than the Fishmongers' Company dark time. But both the Fishmongers' Company and our Company came together through the unity of our Company church St Magnus to raise funds for the church roof with a magnificent gala evening with Jools Holland, held at Fishmongers' Hall. In a sense, this joyous occasion marked the end of a period of mourning for those who died on that tragic day. I am delighted to report the event raised some £47K through ticket sales, £60K match funding City Church Fund on the advice of the City Churches Grants Committee and significant private donations, resulting in a very successful outcome of £106k.

The Company has come through extraordinary times and both Bridget and I are truly grateful for your support. I wish our new Master, Nick Jones, and his consort, Kala, a wonderful year, that will be very different to Bridget and mine.

Dr Peter Rumley FSA

Master

REFLECTIONS ON A MASTER'S YEAR

DAME FIONA WOOLF DBE DL

Although I have been a Liveryman for some time, it wasn't until after my Installation as Master Plumber in October 2018 that I fully appreciated the significance of the role and the honour which had been bestowed on me.

It has been a hugely enjoyable privilege and honour to have served as Master in a year where the Company can truly be said to have blossomed. After some thoughtful rationalisation, cultivation and fertilisation, as we transitioned from one impressive and distinctive Master to the next, the Court and Committees can measure growth in the quality of the Company's efficiency, administration, activities and membership. Let me thank all these dedicated gardeners on behalf of all of us, not the least, Nick Gale, who chairs the senior Committee (Freedom and Livery), my Wardens, Peter Rumley and Nick Jones and the other Committee chairmen and members

We are all hugely grateful to Rodney
Cartwright, always as busy as a bee in his role
as Webmaster for so long. One Livery Master
complimented me on our dynamic website
— "fun" was the word that he used! Thanks
to Paul Nash, our former and, during my year,
acting Clerk, to whom I am incredibly grateful,
we now have a new website in full flower
which will enable us to pollinate many more
of our activities. Paul handed over seamlessly
to our new Clerk, Adrian Mumford who has
learned the role so quickly that he has been
able to sow some seeds of his own.

Having had a very active civic and livery career in the City of London since 2008 (when I joined the Company), I found I had many opportunities to promote the Company to a wide audience and to explain why I found the role so exciting and rewarding. The issues of education and training, awards and apprenticeships resonated (not just with the construction-related Livery Companies) and there is more that we can do in collaboration. I was delighted to hear that the Trailblazer Apprenticeship Scheme had got off the ground and encouraged everyone to promote it.

One of the most joyful events I was able to organise was to bring together our Sea Cadets to meet some brilliant apprentices that Peter Cheesman found for me. Perhaps it was only surpassed by the moment in April when I was able to present Peter with the Saint Michael's Medal for his extraordinary lifetime achievements.

And talking of joy, my family and I loved our visit to the Company's new facility at the Amberley Museum in the round "Gin Building". Peter made replicas of my granddaughters' hands (fingerprints and all) in lead! Our thanks must go not only to Peter but also John Lockyer, Edward Hopkinson and Phil Mead. I can't recommend a visit enough. The whole Museum is a delight! The next project is to make a lead planter with the Company's name on it, for the great RHS garden at Wisley (to say thank you for a lovely tour of the Chelsea Flower Show).

One of the reasons that I joined the Company in the first place was its interest in the registration of plumbers which is also an issue for builders. That enabled me to use my convening powers, to bring some of the relevant people together. I am thankful for the work that Past Master Chris Sneath has carried out over a long period of time for the Company on this issue.

I have greatly enjoyed meeting the industry bodies and also our Corporate Members whose financial support has enabled the Company to blossom. We greatly value our relationships with all of them. Their input will be vital if we are to play a helpful role in seizing the opportunities that lie behind the policy, environmental and climate change challenges.

I have been delighted to meet so many members who are looking to make a contribution and are full of thoughtful ideas. What has made my year so enjoyable is that this is a people Company. It works at being one of the friendliest, led by an extraordinarily cheerful group of hardworking Stewards whom I must thank on behalf of us all!

Dame Fiona Woolf DBE DL Master 2018–19



OUR CHARITABLE WORK

The Plumbers Charity strives to change lives for the better in everything we do.

Our vision is to promote:

BETTER PLUMBERS BETTER PLUMBING BETTER HEALTH BETTER LIVES

We are focussed on making a real difference for people both here in the United Kingdom and in developing countries, through our support of projects that improve the provision of clean water and sanitation; improve public health and promote community welfare.

During the challenging year of 2020 your charity, The Plumbers Charity, pledged over £40,000 to charities and individuals who are striving to make a difference in our areas of focus. With the COVID pandemic prevalent, it was ever more critical to continue to support our partners in their amazing work.

Here is some of the great work that The Plumbers Charity supported in 2020 ...

The Plumbers Charity Trustees:

PM Charles Yuill — Chairmar PM Robert Burgon PM Steve Hodkinson Assistant Charles Brookes Assistant Janet Rivers Liveryman Michael Cooper Liveryman James Dalton Liveryman Jamie Fisher



Aquabox

Through our ongoing, and increased, support this year we funded 200 emergency family water filters via Aquabox, who respond to natural disasters across the globe, providing 100 million litres of clean water across the lifecycle of the filters we have funded.

Village by Village

We continued our support for this excellent charity in 2020. The charity provides clean water and sanitation for villages across Ghana.



Water Aid – Nepal

We are supporting WaterAid specifically for one of their priority projects in Nepal, bring long-lasting basic services to the communities in Dolakha, setting up community water committees as well as provide training for plumbers to maintain the new water systems.









THE LIVERY IN PICTURES



Court meetings on Zoom were the norm in lockdown



Summer Festival at Salters Hall, our first chance to get togethe



The 36th Annual Lecture was given by the Master, Dr Peter Rumley



Master's mid-week break in 2021 was is St Mawes







The Master, Dr Peter Rumley, "on the throne" in April 2021 for the Catchpole & Rye virtual tour



The 2019 Past Consorts lunch was held at the Royal Chelsea Hospita



The live link to the Bodega Tempus Alba vineyard, Argentina in May 2021 for our on-line wine tasting evening.



Almoner Caroline Walsh abseiled down the Barclay's Building, Canary Wharf in April 2019 to raise money for the Lord Mayor's Appeal



The Master's Weekend in 2019 was in the City of Yor



Our chaplain, Fr Philip Warner accepting a new lead planter for St Magnus the Martyr in July 2021



Our COVID safe and socially distanced statue



Our excellent Golf Society have enjoyed several fixtures

FREEDOM AND LIVERY COMMITTEE

During the period the Freedom and Livery Committee undertook the five-year review of the Company's Strategic Plan. The Companies' Aims and Objectives framed a renewed set of plans and actions that are targeted at sustaining the Company well into the future. All Committees agreed a coordinated set of actions that will ensure that we continue to attract, retain and engage a diverse membership aimed at raising standards in our industry and maintaining our standards and protocols.

Our committee structure has been further strengthened with new regular meetings of Committee Chairmen to ensure that we maximise the membership's skills to deliver the strategy. A new St Michael's Medallion Panel was also established to ensure the awarding of our Company's highest honour continues to reflect, recognise and promote the very best in our industry.

During the period a Company risk register has been created by all committees and is reviewed each year. This ensures that robust processes underpin our Aims and Objectives. This has also helped to guide us through the restrictions that the pandemic has placed upon us and the many changes necessary to ensure the continued smooth running of the Company.

Our new Clerk Adrian Mumford began work early in the period together with the

appointment of three new Court Assistants; Mark Wheeler, Kingsley Poulton and Gary Wingrove. The Court Succession has been reviewed, the mentor programme updated and new Officers elected each year.

The new website was launched during the period, now compatible with tablets and smart phones together with a new event booking system and all appropriate licensees. Our new webmaster Assistant Paul Nash took over the reins from Past Master Rodney Cartwright, who we thank for his work in managing the website for the last ten years. The digital transition will continue with many key company documents and databases, including our 'Yellow Membership Book', now online.

Past Master John Rae was honoured at the Annual Banquet with the presentation of an illuminated certificate by the Master to recognise 43 years of continuous service on the Court. This uniquely follows his father whose certificate hangs on the office wall. Past Master Geoff Marsh was also honoured with an illuminated certificate to recognise his 40 years' service to the Court. It was presented to him by the Master at a specially convened Court Lunch close to his home in Tonbridge Wells.

The translation of Old Company Court documents continues under the watchful eye of Past Master Brunner. The photographs from many past Company functions taken by our now retired photographer Michael O'Sullivan have been secured for our archives. Finally the Barger Banner, one of our oldest treasures returned from secure storage to the office, during the period.

Presentation to Past Master John Rae

At the April Court Lunch the Master spoke warmly of PM Rae's huge contribution to the Company for so many years and presented a fine illuminated certificate, reading the citation:

John William Rae, MA (Oxon)

The Master, Wardens and Court of Assistants, meeting at Tallow Chandlers' Hall on 10th day of April, 2019, resolved to place on record their thanks for your 45 years of service to our Court and 59 years as a Liveryman. Joining by patrimony in 1960, you followed in the footsteps of your father, Lieutenant Colonel William Rae DSO MA BL, who twice served as Master of our Company in 1945 and 1952.

You were appointed a Steward in 1973 and invited to join the Court in the following year. You were installed as Master in 1982 at the exceptionally young age of 43.

You served with distinction implementing important governance reforms and ushered in a new Clerk, Secretary and office accommodation. You crowned your year by presenting the plaque on the façade of Cannon Street station which serves as a permanent and public reminder of the historic site of Plumbers' Hall.



MEMBERSHIP COMMITTEE

Membership growth is fundamental to the Company's future.

The Company was pleased to clothe 26 new liverymen over the past two years. Active recruitment campaigns are underway with the goal to increase the size of the Livery over the next several years to 400 members.

As ever, Liverymen are encouraged to introduce and sponsor new potential members to the Company, with the support of a recruitment 'pack' and individual support. This has paid dividends in recent years leading to a strong 'pipeline' in 2020 and 2021, despite the Covid pandemic.

The recruitment and assimilation of new members, and the retention of existing members is a priority for the Company today. So, we encourage sponsors to mentor and support their nominee after they have joined; we offer a variety of events for recent joiners such as an orientation/induction programme; we become familiar with the skills and experience of new members so that we can help them think about how they might wish to contribute to the Company in times ahead.

Exciting projects are in progress, led by Membership Committee members, to help us identify a wider spectrum of potential new members - this includes initiatives to attract more women and more young people. We will increasingly customize each recruitment campaign so that it is attractive to a specific target group.

To assist us in these ventures we are striving to gain a better understanding of the expectations that a range of demographic groups have of a Livery Company in contemporary society. This will help us not only recruit more effectively but will allow us tailor events and communication methods , so that recent joiners are engaged and retained long term.

The Corporate Membership category continues to build strong membership. This is open to companies involved in or with the plumbing industry in the UK and overseas.

Corporate Membership enables a member company's senior executives to participate fully in most of the Plumbers' many activities. The Plumbers' Company is the catalyst that is bringing the whole plumbing industry together: manufacturers, merchants, contractors, designers, academics and the suppliers to the industry.

With it's our own significant social calendar the Corporate Members have ready-made events in some of the best venues in the City of London. On 17th October 2019 the top floor of Ten Trinity Square was the venue for our autumn lunch. With over 40 attending, the guest speaker was Many Fletton from the UK Water Industry Research who discussed the big research questions facing the industry today.

On 30th January 2020 the members dined in the renowned Innholders' Hall where our guest speaker was Dr Jon Kirkpatrick from connected Places Catapult who spoke about the challenges of connecting cities.

We are fortunate to have our Corporate Ambassadors also attending; these include representatives from such organisations as AECOM, Brookfield, BT, Gardiner and Theobald, Hurley Palmer Flatt, Land Securities and Multiplex.

OUR CORPORATE MEMBERS























EDUCATION AND TECHNICAL COMMITTEE







Company Lecture Webinar

The 36th Annual Lecture, which was due to be held in May 2020, was unfortunately postponed due to the COVID19 pandemic. The lecture was eventually held on 4th October 2021

However, an Autumn Lecture Webinar via Zoom was organised instead for Wednesday 28th October 2020, under the title of Water Efficiency into the Future. A very big thank you to Liveryman Julie Spinks, Managing Director — Water

Regulations Advisory Scheme and Yvonne Orgill, Managing Director — Unified Water Label, who spoke on this subject with open questions from the attendees, which was hosted by the CIPHE.

This important subject covered the question use less water or waste less water? It focused on the Net Zero carbon targets dominating the agenda whilst the use of water, a finite resource, still not commanding public and legislative

attention it requires. The presentation and debate covered the actions already underway and future strategies for water efficiency.

Thankfully the 36th Annual Lecture titled the Royal Plumbers and Early Water Engineers has been rearranged to take place on Monday 4th October 2021, at the Royal College of Physicians.

Licence to Practice

Through the work of the Education and Technical Committee, the Company fully supports the Industry initiative to create minimum standards for plumbing through a 'Licence to Practice' scheme and to make recommendations on what is needed.

Liaison with the Industry

The Company continues to maintain good relationships with both professional bodies and Industry associations, collaborating with the target to have an Annual Facilitation meeting before the Annual Lecture, including the All Party Parliamentary Water Group, APHC, BPEC, City & Guilds, CIPHE, SNIPEF and WRAS.



WaterSafe

The Company continues to support WaterSafe, which is a central approval register supported by all UK water companies and the seven Approved Contractors' Schemes in England, Wales, Scotland and Northern Ireland. Plumbers approved on the national WaterSafe register all have specific training in the Water Supply (Water Fittings) Regulations and Scottish Byelaws. We are particularly pleased to see this ongoing collaboration between plumbing organisations and the water industry.

Bursaries

Due to the COVID-19 pandemic, the restriction on the bursary nominations and having such a successful 2019–2020 year with the support of the sponsorship of Monument tools, the programme will once again be in place from September 2021 onwards.

World Plumbing Council (WPC)

The Company is a member of the WPC and supports its aspirations in promoting the need for good plumbing and sanitation across the world. As a result of the global need to reduce our carbon footprint, there is great interest in the work the UK is doing in striving towards Net Zero.









Apprenticeships and Trailblazers

Apprenticeships have gone through a very difficult period within the year, however, focus has been on the Trailblazers scheme and T Levels, and in particular, shown in the picture above, we can now see colleges and training schools re-opening and bringing young people and retrained people back into our ever-exciting Industry, and embracing new and exciting technologies.

NEW APPOINTMENTS AND MEMBERS

New Court Assistants



Mark Wheeler

Mark Wheeler is a Senior Investment Director with Investec Wealth & Investment (with whom he has worked since 1997). A graduate of Edinburgh University (Economics, Business Studies and Social Sciences) he is a Chartered Fellow of the Securities Institute, Associate of the Society of Investment Professionals and member of the Guild of Investment Managers (serving on their Membership Committee)

Mark is a member of the Ward of Cheap Club (Junior Vice President), the Walbrook Ward Club, Bridge Ward Club and City Livery Club. He is also a member of the Caledonian Club and Confrerie du Sabre d'Or.

Mark's interests include history (not least, updating the history of the Ward of Cheap), photography, travel and collecting Finnish Art

Mark Wheeler has been a liveryman since 2008 and serves on both the Investment Committee and Finance Committee.



Kingsley Poulton

Kingsley is the Head of Estates for UK
Research and Innovation, a new body
which works in partnership with universities,
research organisations, businesses, charities,
and government to create the best possible
environment for research and innovation to
flourish. It aims to maximise the contribution
of each of our component parts, working
individually and collectively; it works with
many partners to benefit everyone through
knowledge, talent and ideas.

Experience prior to Joining Research and Innovation, Kingsley gained significant experience across Property Services, Real Estate Management, Change Management and Technology. He has worked extensively overseas and has multi-sector experience having worked in Commercial Banking, Energy, Facilities Management, Insurance and Investment Banking. He is especially strong in in supporting the supplier-side by providing service assessments.

Together with his partner Louise, Kingsley is the proud father of Thomas, 4, and Constance, fast approaching 2.



Gary Wingrove

Gary has over 40 years experiences in the construction industry starting life as an indentured QS with a major civil engineering and building company and gained his experience and qualifications through on the job training and day release. After 20 years working for various contractors, including fit-out and high end retail, he changed sides and for the past 20+ years has worked for large corporates delivering capital project. small works and FM, initially for Morgan Stanley and UBS and then for 10 years he was Projects and infrastructure Director at BT. He is currently the Global Capital Projects Director at Boston Consulting Group delivering their new London HQ strategy.

Gary was the President of the BCO in 2012 and was Chairman of the 2011 BCO Conference held in Geneva, he was also a Trustee of the BRE. He is a Fellow of the RICS, a Freeman of the City of London and member of the Worshipful Company of Plumbers. He is a regular speaker at industry events, has contributed to numerous industry publications and a regular judge at industry awards.













Many congratulations to the following Liverymen who joined the company over the past two years.

Jason Clark
lan Cohen
John Collier
Simon Eden
Jamie Fisher
James Foster OBE
Prof. Timothy Gocher
Melville Gumbs
Simon Harvey

Andrew James
Mary Killy
Dr Susanne Lee
Andrew Littley
Penelope Malik
Terence McCarthy
Edward McCourt
Anthony O'Donnell
Jake Pestell

William Poole-Wilson John Robinson Stephen Rumley Paul Rutland Robert Swain James Taylor Kevin Thomas David Tomlinson

TWO YEARS IN REVIEW FROM THE CLERK, ADRIAN MUMFORD



By the time of the first lockdown in Spring 2020, I had completed a full cycle of events in the Livery Year and had quickly felt really at home.

I came to be Clerk from serving 20 years as CEO and a Canon of a diocese in the Church of England while also being a member of the Court of the Worshipful Company of Musicians. Somehow, it was a small bridge to cross, knowing something of the City from being almost 20 years an active Liveryman, and as there seem to be a remarkable number of parallels with running a diocese. Coming from a 500-year-old organisation that seeks to respect tradition while keeping relevant in the modern world, I am sensitive that this balance is equally necessary in our ancient Livery Company.

Paul Nash was a patient and thorough trainer for the mechanics of running the Company and I have received a great deal of advice — invariably useful and sometimes when I had asked for it! But always welcome and helping me to build up a rounded view of the Company. In the office, Sharon's encyclopaedic knowledge of the Company

and Debbie's efficiency as accountant have been a huge support — what a joy it is to be working together in the office again after over a year away — while Beadle Peter is always calmly reassuring in events.

The greatest asset of any Livery Company is it members and I had heard that the Plumbers Company was among the most sociable. Some Companies can come across as cool, even unwelcoming; by contrast, one could not imagine a more open, warm and friendly group of Liverymen as the Plumbers. It has been a real pleasure to get to know the Livery — 'actually' in my first year and 'virtually' through the last.

I think the Company remains in good spirits, but what a joy it will be to resume events in the autumn and opportunities to meet once again. I am really confident for our future and continue to enjoy serving the Company.

Members of the Court and Officers

Master

Dr Peter Rumley

Upper Warden

Nicholas Jones

Renter Warden

Air Cdre Paul Nash OBE

Immediate Past Master

Dame Fiona Woolf DBE DL

Past Masters

David Thomson

John Rae

Peter Brunner

John Lockyer

David Alexander

Prof Rodney Cartwright

David Hamilton

Chris Sneath MBE

Lt Col Antony Paterson-Fox

Charles Yuill

Nick Gale

Stephen Hodkinson

Erica Stary

Brian Wadsworth

Robert Burgon

ers



Emeritus Past Masters

Geoff Marsh MBE George Banks

John Mayfield

Alec Moir

Michael Swallow

Mike Samuel

Edward Hopkinson

Senior Court Assistant

David Adams

Court Assistants

Paul Flatt Charles Brooks Richard Soper CBE

Prof Mala Rao OBE Janet Rivers

Sandra Raine

Martin Shouler

Kingsley Poulton Mark Wheeler

Gary Wingrove

Clerk

Adrian Mumford

Clerk's Assistant

Sharon Sibthorpe

Senior Steward

Clive Sofaer

Stewards

Damon Reynolds Malvern Tipping Stephen Walsh

Mark Nicoll Chris Saunders

Company Finance

Debbie Abergil

Beadle

Peter Thompson

Past Master Chris Sneath awarded the St Michael Medallion

Past Master Chris Sneath has received the St Michael Medallion, the Worshipful Company of Plumbers' highest award in recognition of his outstanding service to the plumbing and heating industry.

Past Master Sneath joined the Company in 2004 and having served as a Court Assistant became Master in 2011.

He has had a distinguished career in the building engineering, plumbing, heating, ventilating air conditioning and allied industries. Having been a Director of several contracting companies, he became the voluntary Chairman of the Deputy Prime Minister's Construction Safety Working Group for 2000-2001. There followed a series of further Chairmanships including the Government's Sponsored "Licence to Practice Group", Chairman of "Britain's Favourite Plumber Award" and Chairman of the "Plumbing and Heating Alliance". Chris continues to Chair "WaterSafe" on behalf of the Company, which includes the "Licence"

to Practice", liaising with "City and Guilds" as the Company representative and the same for the "All Party Parliamentary Water Group". Chris was awarded the MBE in the 2013 Queen's Birthday Honours List, with that citation heading reading "Chairman, WaterSafe for services to the plumbing and heating industry, for outstanding work".

He is now closely involved with Havering Technical College and their new Plumbing Centre of Excellence, a scheme which is being copied throughout the country's technical colleges. To this end, he has created a bursary in his own name to provide additional training to NVQ apprentices at Levels 1, 2 and 3 in conjunction with SoPHE. Such a significant development is an inspiration to many young people entering the profession. Throughout all his time as a Liveryman, Past Master Sneath has made an outstanding contribution.

In recognition of his achievements and acknowledging his work and dedication



to both the plumbing industry and the Company Past Master Sneath is awarded the St Michael Medallion

Many congratulations to Chris for this thoroughly deserved award and recognition!

Peter Cheesman presented with the St Michael Medallion

It is a stipulation of the Award that the recipient must have made an outstanding contribution to the advancement of plumbing.



Well known as a very effective and popular lecturer at Croydon College, Peter's teaching has mainly related to what students were having to do on site every day — and that was always changing. But he has also been a vital link with the external awarding bodies and industry stakeholders.

His enthusiasm for teaching the craft of plumbing has extended way beyond his paid employment and he has been a valuable member of the team at our demonstration facility, now at Amberley Museum, where he has shown how Lead was worked and crafted by the plumbers in years gone by.

Many congratulations to Peter for this thoroughly deserved award and recognition.

Recently Deceased

It is with great sadness that the company announces the deaths of the following members.

Past Master Charles Smith
Past Steward David Aggett
Liveryman Peter Hunt
Liveryman Terry Fillary MBE
Liveryman Phil Mead
Liveryman Richard Ironmonger
Former Liveryman Len Gold
Liveryman Andy Watts MBE
Honorary Liveryman Eileen Lilley MBE

Space does not allow us to include individual tributes but these can be found on our website. Our thoughts and condolences go to their families.

The Worshipful Company of Plumbers Carpenters' Hall, 1 Throgmorton Avenue London EC2N 2JJ

T: +44 (0)20 7628 8880 e-mail: clerk@plumberscompany.org.uk www.plumberscompany.org.uk